



✦ CDI Program Startup

✦ CDI Program Refinement

✦ Provider & CDIS Education

✦ Chart Review & ROI

✦ Dx Specificity Analysis

✦ Procedure Note Integrity

✦ **Epic**™ Enhancements



Why is procedure note integrity a differentiator?

We study procedure techniques. This gives us a conversational understanding of surgical nomenclature without the need to use coding language. Our enhancements produce the highest level of code capture with minimal queries.

Procedure/Surgical Documentation Integrity

Enhancing procedure notes, especially complex surgeries, can be intimidating. It requires a high degree of specialized knowledge and is often a skillset that neither coders nor CDI professionals have at their disposal. Let us help you isolate weaknesses in your procedure documentation and obtain the highest code capture and lowest query rates possible at your organization.

- **PCS and CPT Note Completeness Review** – Review your highest volume and highest reimbursement procedures for note completeness and variability. We offer clinician-friendly language suggestions and clarifying statements to help coders understand and code the procedure with greater ease.
- **Operative Report Template Creation** – We work with surgeons to create explicit and compliant templates for repetitive surgeries leaving certain patient specific elements to justify case uniqueness.
- **Outpatient Procedure Note Template Creation** – Create compliant and unique procedure notes customized by division for suite-based and in-office procedures that often go un-captured by hospital revenue.
- **Medical Necessity Defense Enhancements** – Insert customized and effective medical necessity clauses into the procedure notes and operative reports themselves making payor/RAC audits and record requests simpler with a higher justification rate.

OUR PHILOSOPHY

The acronym S.M.R.T. stands for *Saying Medically Relevant Things*. It is our contention that a large communication gap exists between the originators of most clinical documentation (providers) and those applying codes and combating reimbursement issues.

This language gap leads healthcare organizations to misrepresent the complexity and disease burden of their patient populations resulting in both peer comparison inaccuracies and payment differentials.

A defensible revenue strategy, one that can withstand audit reviews and medical necessity denials, starts with accurate and complete clinical documentation coupled with a common lexicon understood by CDI professionals and coders. When these factors are in place, problem isolation, justified reimbursement, ROI and peer comparison become inevitable results of addressing the problem and not its symptoms.

Visit us at:

www.smrtdocs.com
for more information

Adult Vs. Pediatric

We feel strongly that pediatrics is not a specialty. There are specialties within pediatrics. Relevance is the backbone of our service offerings and you can be assured that the services you receive are tailored to your patient population.