



+ CDI Program Startup

+ CDI Program Refinement

+ Provider & CDIS Education

+ Chart Review & ROI

+ Dx Specificity Analysis

+ Procedure Note Integrity

+ **Epic™** Enhancements

What differentiates our Epic™ enhancements?

Most Epic™ solutions focus on IT functionality with little emphasis on solving the underlying problem. Our services address challenges like physician coding specificity, compliant note templates and medical policy denials.



Epic EHR and Resolute Enhancements

Hospitals and Health systems have spent billions implementing electronic health records that have almost unlimited customization capabilities. Unfortunately, many clients use only a fraction of this included functionality. Let us help you optimize your Epic EHR and Resolute billing systems for maximum inpatient, outpatient, and surgical documentation potential.

- **Inpatient Note Templates** - Build assistance creating templates for inpatient notes using clinical friendly diagnosis specificity criteria.
- **Preference List and Smartsets** – Build IMO (Intelligent Medical Objects™) compatible import templates for diagnosis preference lists and smartsets used for provider coded encounters and order entry.
- **Procedure and Surgical Note Templates** – We provide nomenclature review and suggestion for PCS and CPT compatible procedure and surgical notes in the inpatient and outpatient setting. These advisory services are specialty specific and available in both pediatric and adult.
- **Prohibited Code List Imports and Workqueue Structure** - Licensing and build assistance for importing the proprietary *Unicode Health Prohibited Code List®* into Epic components that can be used in Resolute™ workqueue rules and DNB reviews.
- **Best Practice Rules for Workqueue and Stop Bills** – We examine your hospital's specialty along with your local payors' medical policies to build or optimize the stop and pre-bill audit process increasing your first time claim payment rate.

OUR PHILOSOPHY

The acronym S.M.R.T. stands for *Saying Medically Relevant Things*. It is our contention that a large communication gap exists between the originators of most clinical documentation (providers) and those applying codes and combating reimbursement issues.

This language gap leads healthcare organizations to misrepresent the complexity and disease burden of their patient populations resulting in both peer comparison inaccuracies and payment differentials.

A defensible revenue strategy, one that can withstand audit reviews and medical necessity denials, starts with accurate and complete clinical documentation coupled with a common lexicon understood by CDI professionals and coders. When these factors are in place, problem isolation, justified reimbursement, ROI and peer comparison become inevitable results of addressing the problem and not its symptoms.

Visit us at:

www.smrtdocs.com
for more information

Adult Vs. Pediatric

We feel strongly that pediatrics is not a specialty. There are specialties within pediatrics. Relevance is the backbone of our service offerings and you can be assured that the services you receive are tailored to your patient population.